



General Terms and Conditions

With every registration or booking of our services, these General Terms and Conditions, hereinafter referred to as GTC, apply.

Art. 1 - Contract

The contract comes into force upon registration (oral, telephone, SMS or online) and ends automatically after passing the practical driving test.

DRIVE & COACH offers its driving students proper training under the following conditions, which meets the requirements of the Swiss Road Traffic Act.

Art. 2 - Driving instructor

The driving instructor DRIVE & COACH is in possession of a valid driving instructor license for the granting of commercial theoretical and practical driving lessons and will carry out the training according to the current, methodological-didactic knowledge.

Art. 3 - Driving school vehicle

The practical driving lessons are given on a driving school vehicle equipped for this purpose. This is preferably a vehicle with a sequential automatic transmission.

In exceptional cases (e.g. service, breakdown, etc.), another suitable vehicle may be used. The hour price does not change due to this.

Art. 4 - Driving lessons/driving lessons

A single driving lesson lasts 50 minutes or as a double lesson 1 hour 40 minutes and consists of: welcome, instructions, practical driving, practising and deepening what has been learned, final discussion with self-reflection.

The language of instruction is either German or English.



Agreed lessons must be cancelled at least 24 hours in advance. The cancellation can be done by phone, SMS, WhatsApp or by cancelling an appointment via the DRIVE & COACH website. The time of the received notification applies in each case. Cancellations about third parties cannot be accepted.

This does not affect too short-term cancellations due to illness or accident (a medical certificate must be presented to the driving instructor at his request - especially in the case of frequent incidents!) Or due to incidents of force majeure without self-inflicted (e.g. train failure, massive traffic jams of public transport, etc.).

Short-term cancellations due to overtime at work, appointment collisions or the like must also be charged at the full price.

This section is strictly adhered to in each case, since for the driving instructor, any cancellation that is too short-term is tantamount to a loss of work and therefore a loss of wages.

Late appearance or non-appearance of agreed dates (e.g. forgotten appointment, overslept or no desire, etc.) are entirely at the expense of the driving student.

If the driving student has not yet arrived 15 minutes after the actual start of the lesson, without informing the driving instructor, the driving instructor is not obliged to wait any longer. The costs for the entire driving lesson are at the expense of the driving student.

For each driving lesson, the driving student must present a valid Swiss learning driving license. A withdrawal of the learning ticket must be reported to the driving instructor immediately.

There is a central "Meeting Point" where driving students meet with the driving instructor of DRIVE & COACH. This is where the driving lesson begins and ends. The "Meeting Point" can be seen on the website and is currently on the corner of Frankenstrasse/Sempacherstrasse in Lucerne.

Art. 5 - Driving ability

If there are doubts about the driving ability of a driving student (medicines / drugs / alcohol influence), the lesson will be cancelled at any time and without refund.



Art. 6 - Administration/insurance lump sum

The costs for the administration and insurance flat rate amount once to 100.00 CHF, in words one hundred Swiss francs. The driving student is thus insured by DRIVE & COACH during the entire training. In the event of damage, there are no costs regarding deductible.

This insurance lump sum is due with the first driving lesson and is to be paid in cash or by TWINT. The driving student receives a proper receipt for the payment of the lump sum.

In the event of a claim under medication, resp. Drug or alcohol influence, the insurance must take recourse. All costs are then at the expense of the driving student.

The insurance flat rate is only valid for driving lessons with the driving instructor from DRIVE & COACH. For private trips, the student driver must provide his or her own insurance.

Art. 7 - Payment

The hourly fares can be adjusted at any time and without notice. The hourly price applies at the time of enrolment for the entire training.

The driving lessons must be paid at the beginning or at the end of each driving lesson in cash or by TWINT.

Package offers must be paid in advance in cash or by TWINT. An installment payment of our package offers is NOT possible. If no payment is made by the third driving hour, the preferential price of the package is omitted.

Driving students who can prove that they are in a training relationship (apprenticeship, study) are entitled to the reduced hourly rate of 70.00 CHF per lesson. An additional discount by choosing a subscription is not possible.

Attempts at deception will be reported and legally prosecuted.

Art. 8 - Delay in payment/reminder



If the student driver is in default of payment, a written reminder will be issued with a reminder fee of CHF 10.00.

It also takes place after the 1st Reminder no or no full payment, a debt collection will be initiated. The resulting costs are 100% passed on to the driving student.

For each payment made by the driving student, a corresponding receipt must be issued by the driving instructor.

If the driving student is in default of payment, the upcoming driving lessons will be suspended and will not resume until the outstanding payments have been made by the driving student.

Art. 9 - Practical driving test

The driving instructor of DRIVE & COACH registers the driving students for the practical driving test as soon as they have reached the examination maturity.

A registration for the practical test takes place only after successful passing several internal simulation tests.

Every driving student has the right to register themselves privately for the practical driving test without the consent of the corresponding driving instructor. However, in this case, the driving student must himself take care of a suitable examination vehicle and a corresponding accompanying person for the examination day.

Registration for the practical driving test is only possible if any outstanding payments have been paid.

Art. 10 - Courses

Registration for any course is binding.

The driving students will receive a registration confirmation by e-mail within 24 hours of registration. Since the places for the traffic rule theory courses and traffic science courses are



limited to a maximum of 12 participants, we have developed clear regulations for this, which must be followed strictly and without exception.

The cancellation periods are regulated as follows:

Cancellation of a course over 7 days: free

Cancellation of a course between 3-6 days: turnover fee of 50.00 CHF

Cancellation of a course between 0-2 days or no-show: full course price will be charged

A cancellation due to illness or accident is free of charge, provided that a medical certificate can be presented to the course management retrospectively (within 5 days).

Art. 11 - Course costs/behaviour

The course fee must be paid in cash or via TWINT no later than the day of the course before the start of the course.

We ask for punctuality. On the one hand, in the event of a delay, the course process is massively disrupted. On the other hand, we are legally obliged by the asa to reject participants with delay. Anyone who is late (tolerance of 10 minutes is granted) can no longer participate in the course and the course costs will be charged at the full amount.

For a smooth course, the participant is expected to behave collegially and cooperatively. If the course is hindered by inappropriate and disturbing behaviour of a participant, the instructor is free to exclude him from the course after an oral warning in case of repetition. The exclusion does not entitle you to a refund of the course fee.

To attend the traffic science lessons, you must always bring a valid Swiss learning ticket.

Art. 12 - Buses

Fines, which indicate the clear fault of the driving student are at the expense of the driving student.



If the driving student is in the main or perfection training, the resulting buses, caused by speeding and/or traffic rule violations at the expense of the driving student, go.

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DRIVE & COACH

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